

# Care & Maintenance of your **Coin Acceptor**

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**Here are a few easy steps you can take to help your coin acceptors in the field.**

## **Keep your coin path clean.**

In the harsh environment of the wash world dirt, soap and the weather all love to wreak havoc on the mechanisms. If your mechanism gets lots of soap build up in the coin path it is very difficult for the acceptor to see the coin it is trying to accept. Use a soft rag or cotton swab and some warm water and dish soap to clean the coin path. If you have one of the easy open models a soft cloth can be your best weapon against build up. We do not recommend the use of any flammable cleaners such as lighter fluid or lacquer thinner due to fire hazards. And of course any cleaner or petroleum-based product should not be used. They have a tendency to hurt more than help. They stick to the very dirt and scum that you are trying to remove.

## **Clean any moving parts on your mechanism.**

Do not forget to maintain your coin catch as well. When the coin cup or loop is missing your customers may get upset when that quarter rolls out of the mechanism and down the drain. They are very inexpensive and easy to keep extras on hand.

## **Check that your connections between your coin acceptor and timer are tight and waterproof.**

If connections are not waterproof false credits can be sent to the timer due to moisture. To waterproof use silicone found at your local hardware store. Waterproof all terminals and/or wire nut connections.



Coin acceptors are like any other piece of equipment. Breakdowns are part of the business. Every manufacturer would like to build a mechanism that provides seamless service and most of the time we are successful. If you do have problems it is helpful to follow our tips for troubleshooting.

1. Have as much information as possible about what the problem is when you call your distributor or the manufacturer. This can be very helpful when troubleshooting over the phone.
2. Know what “other equipment” you’re interfacing with. What brand of timer, horns, counters, digital displays etc. are you trying to work with?
3. Are the problems related to a new or existing installation?
4. What is your model name or number?
5. Patience. Sometimes it takes a few shots at the problem to solve it!